



## Informix Remote Administration

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*If companies use an Informix database, do not have Informix know how and plan to continue this strategy it has to be assured that the database works trouble free. We are offering a reasonably priced remote alternative to support your database. After performing a health check of your Informix database we analyze and document important configuration parameters, define the scope of services to be delivered and the time expenditure expected.*

**Target group:** Companies without Informix database administration staff

**Precondition:** Remote access possible

**Services:** Depending from your requirements – eg.

- Administration of database instances
- Database Monitoring
- Execution of Backup services
- Problem Analysis

One time services (eg. installation, migration) are not included. Service hours are Mo. – Fr. 09.00 – 17.00 German time (except bank holidays)

**Methodology:** After the completion of a health check (liable for costs) the scope of services and estimated time expenditure are defined

We perform defined services in defined intervals or on demand. Demand is defined on a base of quota. All activities are charged on a quarter hourly basis. After having performed service 6 months estimated and real time expenditure are compared in order to adjust conditions so far as possible.

**Price:** The costs of the health check depend from the size of the system to be evaluated.

Costs for monthly support depend from the estimated time expenditure. Hourly rate is 100,00 Euro. Exceeding services are charged with 124,00 Euro /hour.

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